



# TRAVELERS



## CONGRATULATES

### *Bridges Group*

## INSURANCE

As recipients of the Best Practices Award

- Top Performing Insurance Agency
- One of Six National Award Winners



Pictured front row, left to right: Renee Spresser, Kayla Weigel; Middle: Paula Strayer, Dave Donovan, and Trish Fisher; Back: Trent Richmond, Jeremie Krehbiel and Rich Meyers

**Best Practices**  
2007 Best Practices Agency



Trent Richmond receives his award from Shirley Lukens with Regan Consulting

Congratulations to you and your agency being selected as the premier Best Practices Agency in your category. It is great to know that agencies are focusing as much on business practices and financial strength as they are the sale of insurance products and client service. To have been chosen as one of thirty Best Practices Agencies is significant in and of itself. To be selected as the Top Performing Agency of that distinguished group is truly impressive.

Sincerely,  
*Patrick J. Kinney*

Patrick J. Kinney  
President, Field Management  
Travelers Insurance

*Bridges Group was noted for its leadership  
in outstanding customer service, growth,  
stability, and financial management*

Bridges Group operates offices in  
Norton, Oberlin, and Winona